

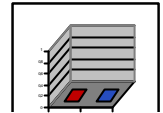
7.2 Kundenbezogene Prozesse

QM-Ziel:  
QM-Ziel:

Two empty horizontal bars with red triangle icons on the left, intended for entering QM goals.

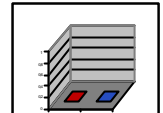
Trend  
0

Ziel  
0



0

0



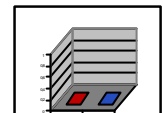
7. 5 Produktion und Dienstleistungserbringung

QM-Ziel:  
QM-Ziel:

Two empty horizontal bars with red triangle icons on the left, intended for entering QM goals.

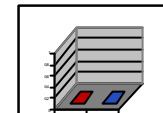
Trend  
0

Ziel  
0



0

0



8.3 Lenkung fehlerhafter Produkte

QM-Ziel: Reklamationen merklich reduzieren

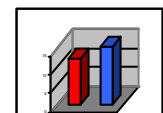
Four horizontal bars with red triangle icons on the left. The first three contain specific complaint data:

- 04 08030003 Reklamation wegen nicht Einhaltung Liefertermin
- 05 08030003 Reklamation wegen Transportschaden
- 06 08030003 Reklamation wegen Spezifikationsabweichung

The fourth bar is empty.

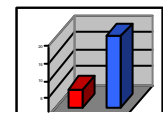
Trend  
12

Ziel  
15



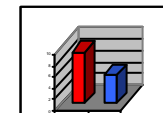
5

20



9

5



0

0

